



# Success grows with the right IT solution...

## Shireburn Retail

Retailers have particular requirements when it comes to their IT infrastructure. Shireburn Software's solutions for retail are designed to specifically address these requirements.

Combining ease and speed of operation at the POS with the ability to implement tight controls as well as providing excellent analysis, reporting and inventory management at the backend, Shireburn's Retail module for the Shireburn Inventory Management System (SIMS) offers a value laden solution for both the small and large retailer

Key features of Shireburn Retail include:

### Distributed or centralised operation

Support for single shop or distributed shops with central updates delivered automatically over broadband connections or via USB.

### Resilience

Supports on-line and/or off-line operations for 100% reliability allowing uninterrupted operation during server or network outage.

### Centralised Updating

Centralised stock card and price updating with auto-update to the POSs for reduced administration.

### Multi-location

Supports stock quantities by location including look-up of stock quantities in other locations. Sales analysis by outlet and/or POS.

### Statistics

Generates and maintains detailed sales and purchase statistics down to the individual stock item, category, group or supplier by day, week, month, quarter and year enabling year-on-year comparisons.

### Re-ordering

Stock reorder levels by location as well as replenishment based re-ordering.

### Layaways

Supports ability to reserve / lay away a draft sale for future continued processing.

### Barcodes

Full support for barcodes including multiple bar codes pointing to the same stock item. Invaluable when packaging changes on an item result in a new barcode for the same item.



### Touch Screens

Latest technology for increased speed and convenience.

### Promotional Schemes

Provides extensive support for promotional scheme with date and time controls. e.g. 'buy 1 get 1 free'.

### Voucher Management

Allows generation, sale, en-cashing and control of Vouchers at point-of-sale.

### Customer Loyalty Schemes

Tracks purchases by customers enrolled in a loyalty scheme and allocates points based on parameters.

### Cash Management

Supports cash reconciliation and change control including foreign currency cash/change management and reconciliation.

### Credit Cards

Processes credit card clearances with local banks on-line at point-of-sale for improved service, accuracy and control.

### Product Matrices

Look up of stock quantities in size and/or colour matrix across locations for enhanced customer service.

### Various Transaction Types

Supports invoices, credit notes and cash returns as well as cash sales at the POS.

### In-Line Cash Returns

Process a cash return during a cash sale to facilitate customer interaction. POS automatically generates two transactions.



### Stock Receipting at POS

Supports posting of receipt of stock directly at the retail outlet with live/batch updates to the back office.

### POS Paid-Outs

Enables payment to suppliers for purchases of products and services at the POS with cash reconciliation.

### Customised Sales Chit

Allows generation of customised sales chits.

### Gift receipt printing

Generates gift receipts with full details of purchases (but no prices) to allow return of goods given as a gift.



### Stock replenishment

Generate stock replenishment reports or automatically create a stock transfer based on replenishment.

### Discounting

Flexible controlled discounting facilities.

### Searching Facilities

In addition to the barcode search facility, users can search by stock code, description, category, supplier and even part of the description, even midway through a sale.

### Stock Transfers

Process movements of stock from one location to another. Allow POS operators to make a request for a transfer of stock which, once validated by the stock controller, can be easily processed.

### Time and Attendance

Allows punching in and punching out of sales staff which records are replicated centrally for ease of administration and control.

### Stock Taking

Supports the processing of stock take data on the POS for analysis centrally by the Stock Take module.

## Reporting

POS based reports are supplementary to the wide ranging centralised reports available in the Shireburn Inventory Management System.

POS reports include:

- » Cash Reconciliation.
- » Stock Replenishment Report – itemises the total quantity sold of each item within a shift.
- » X and Z readings
- » Discounts given.
- » Sales by hour etc.,

## Audit and Control

Critical functions available in Shireburn Retail such as price determination, discount levels, ability to invoice etc are controlled by secure functions which can be allocated to a user group. This enables tighter control and accountability.

Controls are flexible allowing staff to 'swap user ID' mid-transaction enabling a supervisor to access features required to complete sales; such as the provision of a discount.

All transactions including price changes and the opening of the cash drawer are fully audited and date, time and user ID stamped.

## Keep your software updated

Shireburn Software provides regular updates to Shireburn Retail continuing to enhance its functionality on an incremental basis.

Clients with a valid maintenance agreement are able to keep their environment updated using the automated download and upgrading facility available across the internet.

Following an upgrade as each user logs in, their workstation will be automatically updated to this new version with no installation required on workstations nor support required from IT personnel.

For further information or to attend a solution demonstration kindly contact:



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